

# Pharmaceutical Society of New Zealand Fellowship Award Citation Pauline Marie McQuoid FPS November 2022



Pauline's extensive roles in pharmacy have demonstrated great strategic leadership, she has made a significant contribution to the advancement of pharmacist services through innovation and setting a high standard of work. She has put in energy and commitment, much of it voluntary, earning the respect and trust of pharmacists and many stakeholders outside pharmacy.

Pauline started in hospital pharmacy, eventually becoming the Director of Pharmacy at Wellington Hospital before travelling to Australia and the United Kingdom to gain experience. While in New Zealand Pauline obtained her Master of Pharmacy, and while in the United Kingdom qualified as a pharmacist supplementary prescriber. She brought back her wealth of knowledge and experience to Tauranga Hospital, and in 2008 was a founding partner in establishing Medwise Limited, an innovative and distinctive model of pharmacist service delivery.

After completing the inaugural Pharmacist Prescribing course in New Zealand in 2012 Pauline added clinical lecturer for the University of Auckland Pharmacist Prescribing Course to her many roles. She sets high standards and helps students achieve these standards, which in turn promotes the unique skills and value of pharmacist prescribers.

Co-founding and establishing Medwise as a new approach and model of pharmacist-care in New Zealand required a large risk and commitment from Pauline and her co-founder with only year-by-year contracts – yet the outcomes have been well recognised, including being used as a case study for future pharmacist services in the recent New Zealand Health and Disability System Review 2020.

This model of pharmacist service delivery is now established in the Bay of Plenty with expanding roles and recognition by primary care practitioners and other stakeholders of the skills and unique value of clinical pharmacists. In 2009 Medwise won the Bay of Plenty District Health Board innovation and research awards. Recognition of the service and innovation is also evident through Pauline being the runner up at the 2018 Pharmacy Awards for her work with ACC Pain Management providers, being highly recommended for the Innovation in Service Delivery Award at the 2020 New Zealand Primary Healthcare Awards, and was the Primary Health Care Pharmacist of the Year in the 2021 New Zealand Primary Healthcare Awards.

Pauline continues to raise the profile of clinical pharmacists by providing education sessions for general practitioners, nurses and pharmacists. She has published and presented papers at pharmacist and general practitioner conferences.

Pauline also works tirelessly for the profession locally and nationally, including on the Expert Advisory Group to Central TAS Shared DHBs, the Bay of Plenty DHB Pharmacy Service Level Alliance Team and supports the Clinical Advisory Pharmacists Association with submissions regarding Pharmacist Prescribing and utilisation of clinical pharmacists in general practice. Pauline brings her very considered, holistic and valuable input to submissions promoting pharmacists. She is also readily available to help and mentor pharmacists.

Pauline has a very innovative approach to clinical pharmacist services, providing holistic care and optimising medicines therapy. While doing this she provides leadership locally and to the wider profession, gaining respect for her ability to improve medicines-related health outcomes from doctors, nurses, her colleagues and other health care providers. She inspires many people to, like her, become pioneers and forge a pathway into different models of clinical pharmacist service delivery and because of this significant impact on pharmacy is a very deserving recipient of a Fellowship of the Pharmaceutical Society of New Zealand.