



Krystle Cooper

**Pharmacy Accuracy Checking Technician
Community Care Pharmacy, Blenheim**

Why did you become a pharmacy technician?

I wanted to be in the medical profession, and I have always been interested in medications and helping people. At the time I had an older sister and mother working in pharmacy as well, so it's in my blood.

What do you enjoy most about being a pharmacy technician?

Everything! I love that my role is so varied, but the thing I enjoy most about my job is making a difference to people's health and wellbeing in our community.

Tell us why your role is essential to your workplace?

I have a lot of responsibility as part owner of the pharmacy. I also manage all the retail in our pharmacy. I'm also a qualified pharmacy accuracy checking technician (PACT). Being a qualified PACT means our pharmacists are freed up to provide more clinical services to patients and to spend more time providing healthcare advice.

Are there any areas of health or medicines you are particularly interested in?

I love to know why and how medicines work. Because my role is so wide and varied, I am experienced in all kinds of areas of medicines and healthcare.

Where do you see the pharmacy profession heading in the future?

I see pharmacies offering more and more new clinical services, allowing pharmacists to be working more with patients, rather than out the back behind the counter. We'll be the healthcare provider you see most often.

What does Pharmacy Technician Day mean to you?

It's a day that we can all recognise pharmacy technicians as healthcare professionals and have a bit of fun in each individual pharmacy.