

Guidance notes for the Graduate Profile Statements	
New Zealand Certificate in Pharmacy (Pharmacy Technician-Core) Level 4 [Ref 1888]	
Qualification version 2	Credits 75
Guidance version 2 Published May 2021	
Graduates of this qualification will be able to:	<p>The following guidance was provided by stakeholders during the development and review of this qualification.</p> <p>Programmes should include the following or make reference as appropriate.</p>
<p>Work ethically and professionally within the Pharmacy Council Code of Ethics as relevant to Pharmacy Technicians.</p> <p>(3 credits)</p>	<p>This should reference the following:</p> <ul style="list-style-type: none"> – Pharmacy Council of New Zealand Code of Ethics 2018 – Health and Disability Services - Pharmacy Services Standard NZS 8134.7:2010 – Pharmacy SOPs (standard operating procedures) applicable to the specific worksite.
<p>Apply appropriate communication techniques to inform customers/ patients on health related matters.</p> <p>(2 credits)</p>	
<p>Apply all legislation and regulations as appropriate to Pharmacy Technicians.</p> <p>(5 credits)</p>	<p>This should reference the following:.</p> <ul style="list-style-type: none"> – Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996 – Health Information Privacy Code 1994 – Health (Retention of Health Information) Regulations 1996 – Health Practitioners Competence Assurance Act 2003 – Health (Needles and Syringes) Regulations 1998 – Health and Safety at Work Act 2015 – Health and Safety in at Work Regulations 2016 – Medicines Act 1981 – Medicines Regulations 1984

	<ul style="list-style-type: none"> – Misuse of Drugs Act 1975 – Misuse of Drugs Regulations 1977 – Privacy Act 2020 – DHB Pharmacy Services Agreement – The New Zealand Pharmaceutical Schedule – The New Zealand Formulary. <p>Note: All legislation relates to the latest applicable Act and any Amendments and Regulations.</p>
<p>Dispense and reconstitute medicines under the supervision of a pharmacist.</p> <p>(40 credits)</p>	<p>Dispensing medicines should include the following:</p> <ul style="list-style-type: none"> – Prescription administration – Annotating prescriptions – Data entry for prescriptions – Labelling – Counting and pouring – Accuracy checks – Identify interventions and respond appropriately – Reconstituting medicines. <p>Dispensing medicines may include the following:</p> <ul style="list-style-type: none"> – Compliance packaging – Repacking.
<p>Provide advice and guidance on the use of dispensed medicines</p> <p>(5 credits)</p>	<p>The Pharmacy Council requires that any counselling provided to the public will confirm and explain:</p> <ul style="list-style-type: none"> – Who the medicine is for – What the medicine is for – The directions for proper use and what special precautions to take – Foods or medicines to avoid – Common side effects or interactions, what to expect and how to treat, if needed – How soon to expect the medicine to work – What to do if you miss a dose

	<ul style="list-style-type: none"> – How to store your medicine and dispose of unused medicines safely – If there are repeats or a balance owing and how and when to collect them.
<p>Apply knowledge of medicines as they relate to the treatment of a range of common health disorders.</p> <p>(10 credits)</p>	<p>This should include an understanding of basic human anatomy relating to common health disorders.</p>
<p>Manage dispensary stock and inventory using appropriate environmental and storage requirements.</p> <p>(5 credits)</p>	
<p>Perform calculations as appropriate to dispensing.</p> <p>(5 credits)</p>	<p>This should include:</p> <ul style="list-style-type: none"> – Correctly interpret prescriptions to calculate the quantities required for increasing and decreasing doses – Quantify estimations – Pricing – Calculate specific dose requirements for medicine applicators, eg inhalers, drops, cartridges, and vials.