

Guidance notes for the Graduate profile Statements	
New Zealand Certificate in Pharmacy (Community Pharmacy Assistant) Level 4 [Ref 1887]	
Qualification Version 2	Credits 60
Guidance version 1 Published October 2020	
Graduates of this qualification will be able to:	The following guidance was provided by stakeholders during the development and review of this qualification. Programmes should include the following or make reference as appropriate.
Apply knowledge of patient-centred healthcare solutions to identify and respond appropriately to customer needs (5 credits)	
Apply leadership skills to support teams within the pharmacy (5 credits)	
Apply knowledge of health conditions to provide appropriate advice on over the counter (OTC) health related products and services to manage minor health complaints and to optimise patient health. (40 credits)	This should include an understanding of basic human anatomy as it relates to the provision of advice and to: <ul style="list-style-type: none"> – the treatment and prevention of minor health complaints – personal healthcare – eye care – skin care – human nutrition and dietary requirements – treatment of minor wounds and injuries – infections and parasites
Manage all retail operations within the pharmacy. (10 credits)	