

Guidance notes for the Graduate Profile Statements

New Zealand Certificate in Pharmacy (Introduction to Pharmacy Practice) Level 3 [Ref 1886]

Qualification Version 2

Credits 40

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Graduates of this qualification will be able to:

The following guidance was provided by stakeholders during the development and review of this qualification.

Programmes should include the following or make reference as appropriate.

Work ethically and professionally as required by the pharmacy codes and standards.

(3 credits)

Programmes should reference the following:

- Pharmacy Council of New Zealand Code of Ethics 2018
- Health and Disability Services - Pharmacy Services Standard NZS 8134.7:2010
- Pharmacy specific Standard Operating Procedures (SOPs).
- He Korowai Oranga- Maori health Strategy 2002

Interact with pharmacy team members and customers/patients to ensure the provision of culturally appropriate customer service.

(5 credits)

Apply all legislation relevant to their workplace.

(7 credits)

Programmes should reference the following:

- Consumer Guarantees Act 1993
- Fair Trading Act 1986
- Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996
- Health Information Privacy Code 1994
- Health Practitioners Competence Assurance Act 2003
- Health and Safety at Work Act 2015
- Health and Safety at work Regulations 2016
- Medicines Act 1981

	<ul style="list-style-type: none"> – Medicines Regulations 1984 – Misuse of Drugs Act 1975 – Misuse of Drugs Regulations 1977 – Privacy Act 2020. – Hazardous Substances and New Organisms Act 1996 – Health (Retention of Health Information) Regulations 1996 – Health (Needles and Syringes) Regulations 1998. <p>Note: All legislation relates to the latest applicable Act and any Amendments and Regulations.</p>
<p>Determine if it is safe and appropriate to provide pharmacy related products and services or advice to customers/patients and know when to refer to a pharmacist.</p> <p>(10 credits)</p>	<p>Pharmacy assistants require knowledge of :</p> <ul style="list-style-type: none"> – the classification of medicines – procedures for receiving and releasing prescriptions in order to provide pharmacy related products and services. – the conditions or circumstances referrals to a pharmacist are required – what advice can be given to customers/ patients. – the limitations on their role – recognising scenarios that may give rise to specific “alarm bells” around patient care.
<p>Carry out a range of support activities within the pharmacy.</p> <p>(5 credits)</p>	<p>Support activities may include, but are not limited to:</p> <ul style="list-style-type: none"> – stock maintenance (pricing, ordering, rotation, stock takes, expiry dates); – waste management within the pharmacy; and – awareness of loss prevention in a retail or warehouse distribution system.
<p>Provide first aid.</p> <p>(4 credits)</p>	
<p>Perform accurate calculations using appropriate information technology tools for point of sale transactions and retail operations.</p> <p>(6 credits)</p>	